



Mr. Duncan Smith, T.D.,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2

27th September 2023

PQ 37981/23 – “To ask the Minister for Health what governance procedures are in place between the HSE and D-Doc service and its subsidiaries in respect of any financial transfers between the HSE and D-Doc under the SLA” - Duncan Smith TD

Dear Deputy Smith,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

The D Doc Service is a partnership between the HSE and Northdoc Medical Services CLG. The service provides a GP Out of Hours Service to the population of Community Healthcare Organisation Dublin North City and County (CHO DNCC). This partnership is set out in a Service Arrangement between the HSE and Northdoc where funding is agreed for the coming year and paid, as with all financial transactions, in accordance with the HSE National Financial Regulations.

In accordance with the HSE Procurement guidelines, Caredoc were successful in securing the contract to provide a triage service for the D Doc Service and are paid as per tender agreement.

The HSE provides on-site nurses, administrative staff, drivers, call takers, security, and cleaning staff for all five D Doc treatment centres based in CHO DNCC. While nursing, administrative, driver and call taking staff are direct employees of the HSE, security and cleaning staff are provided by private companies contracted to provide the HSE with their services.

The five DDoc treatment centres are as follows:

- Ballymun Healthcare Facility
- Coolock Primary Care Centre
- Hartstown Health Centre
- North Strand Health Centre
- Swords Health Centre

I trust this information is of assistance to you, but should you have any further queries please do not hesitate to contact me.

Yours sincerely,

Deirdre Hogan
General Manager Primary Care
Dublin North